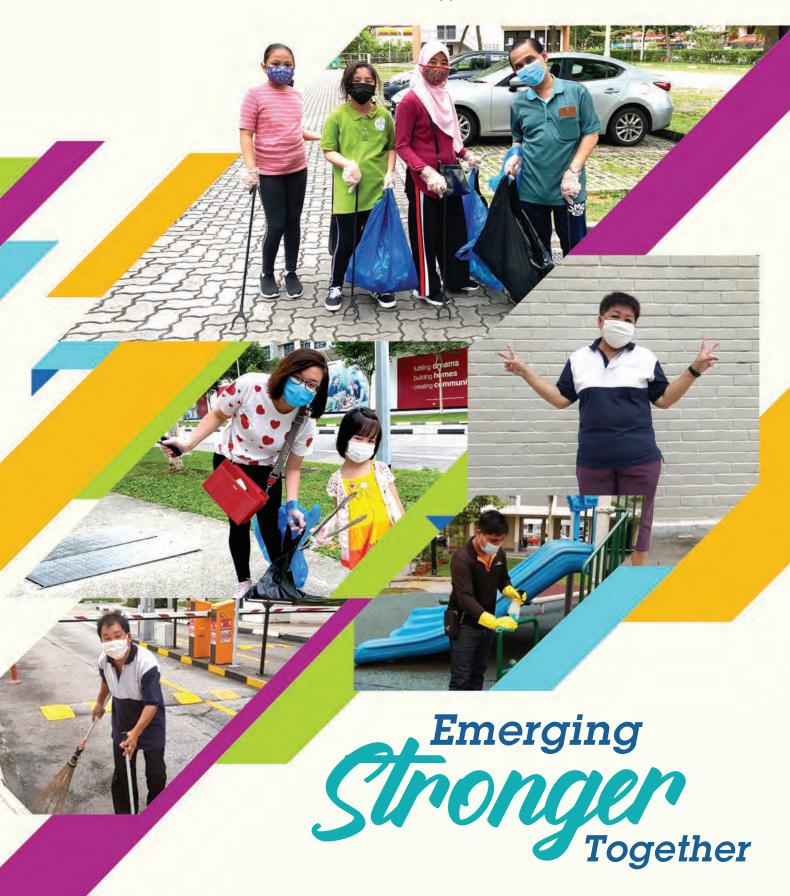


OUR TO UM

@ MARINE PARADE

A Publication of Marine Parade Town Council MCI (P) 038/06/2021



Better Amenities, Brighter Communities

The Town Council has continuously carried out improvement works in the various estates to ensure that you enjoy a more revitalised and facilitated neighbourhood.

In the last quarter, we have completed the following upgrading works to enhance your living environment. Do keep a lookout for these new features or enjoy the upgraded facilities the next time you're around the estate!

- 1. New covered linkway at Blk 238 Serangoon Ave 2
- 2. Upgraded linkway from Blk 19 to 23 Eunos Crescent
- 3. Upgraded fitness corner at Blk 32 Chai Chee Avenue
- 4. Upgraded linkway at Blk 56 Cassia Crescent
- 5. Upgraded game court at Blk 35 Circuit Road
- 6. New anti-slip floor coating at open space area in front of Blk 50A Marine Terrace Food Centre













FINANCIAL REPORT FOR MARINE PARADE TOWN COUNCIL

The charts presented below show the income and expenditure reports of Marine Parade Town Council in Financial Year 19/20. These charts aim to provide residents with a better understanding on how the funds are used. Residents may visit our website at **www.mptc.org.sg** to download our annual report.

UNDERSTANDING YOUR S&CC

Sinking Fund

 The Sinking Fund is made up of a percentage of S&CC collections and operating government grants.
 These funds will be used to pay for major repairs, maintenance and replacement works.

Lift Replacement Fund

 All Town Council are required to set aside a minimum of 14% of our Service and Conservancy Charges (S&CC) and government grants into the Lift Replacement Fund (LRF) for cyclical lift works.

Water and Electricity

 Water for monthly block and common facilities washing as well as electricity for providing lift services, lighting and other electrical fittings in common areas constitute to the overall utilities.

Cleaning Works

• Daily cleaning of the estate.

Repairs & Maintenance

 Routine maintenance of the estate including building, sanitary and electrical works.

Lift Maintenance

16.77%

26.44%

41.64%

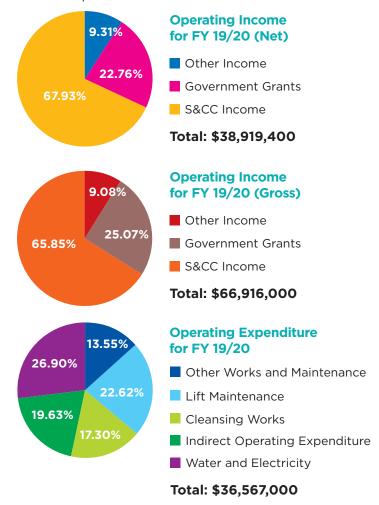
11.54%

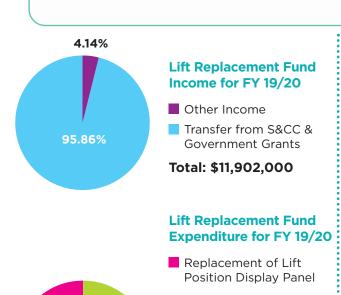
3.61%

· Monthly servicing and repairs of lifts.

Indirect Operating Expenditure

 General administrative support to carry out Town Council's duties.





Lift Enhancement

Project Management

and Other Charges

Lift Overhauls and

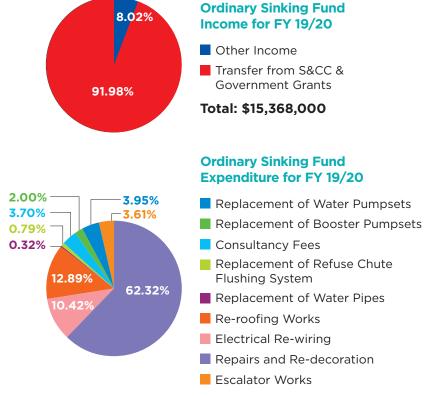
Replacement Works

Maintenance Works

Total: \$5,574,000

Works

Lift Cyclical



Total: \$12,452,000



Mr Mohd Fahmi Aliman devotes his time to organise house and hawker visits to reach out and connect with Geylang Serai's residents and stall owners. By understanding the community, he seeks to build an inclusive and vibrant Geylang Serai for evervone.



The NTUC e2i career fair is one of such programmes held at Wisma Geylang Serai to provide a platform for Geylang Serai residents seeking jobs and skills assistance during this uncertain period. Through such platforms, Mr Mohd Fahmi Aliman hopes to help residents in need of jobs and career advice.

Before joining politics, Mr Mohd Fahmi served as a Colonel in the Singapore Armed Forces (SAF) for more than two decades. Being elected as MP for Marine Parade GRC (Geylang Serai), Mr Mohd Fahmi has been actively engaging with residents as well as community partners to build a caring community. In this issue, we get to know a little more about him, and his vision and plans for the Geylang Serai constituency.

How would you introduce yourself to the residents?

I would like our residents to know that they can come and speak to me about anything, and not just about issues relating to the estate. I also hope that residents can see me as someone whom they can trust. I may not be able to solve all of their concerns, but I will continue to do my best to assist them. By the way, I am also a Man Utd fan....GGMU!

What is one of the most memorable conversations or time you had with residents?

Wow, there are so many! During my interactions with the residents, I've noticed that the two main concerns that were often brought up were about job security and municipal issues in the estate.

When I was elected as an MP, that was during the peak of the pandemic, and it was a difficult time for many. So, during this period, my team and I had tried our best to use the resources that we had by tying up with NTUC to address and assist the residents.

Secondly, as this is a mature estate, residents have shared with me about various aspects of the estate that could be improved. More commonly, various municipals issues have also been brought up. The feedback could range from requests for certain repair works in the estate to hanging laundry along the common corridor. I've learned through my walkabouts and Meetthe-People sessions that we shouldn't overlook the little things, as what seemed like little could still be impactful to others. During one of the house visits, a gentleman who had served as a Grassroots Leader (GRL) for many years, advised me to lend a listening ear to the residents. Always cater time to listen and engage them.

Through these conversations, it made me reflect upon the best ways to get my team together to build a beautiful and conducive living environment for all. Ultimately, it's the simple and little things that we do that could improve our residents' lives.





As mayor of South East District, Mr Mohd Fahmi Aliman has spearheaded numerous engagements and initiatives with corporate partners such as 3M Moves @ South East. The 3M Moves campaign is a joint effort between 3M Singapore and South East CDC, where virtual workout sessions were held to raise and donate cleaning household products for the elderly and families in need.

You have taken on many roles since being elected as an MP, such as Mayor of South East District, Vice-Chairman of Marine Parade Town Council and NTUC Director, how do you juggle these roles as well as make time for your family?

I want to take this opportunity to thank my team, I owe it to them. They worked tirelessly in assisting me in many of the initiatives, projects, and programmes that we've launched. They had designed with many frameworks, workflows, and approaches. Happy to be part of the Team!

Furthermore, I try to organise my time between these roles. Sometimes, it is tough but I try to stick to the schedule.

Also, it's been 6 months since I took over the role of Mayor of South East District. It has been a fruitful experience. I want to be on the ground more often to understand the people in the community. As such, there have been a lot of engagements with many stakeholders, corporate partners, and key players, to build a better community.

For the role as an MP for Geylang Serai, it is an ongoing learning process. I want to get to know and understand my residents better and see how best I can assist them, so I'm still looking at better ways to manage my time to better serve my residents.

I would have to also really thank my family for their understanding. My family has been really supportive of my commitments. I made it a point to always set aside quality time with my family. We might not do anything elaborate, but we would at least sit together as a family to have dinner.

Could you share with us some personal habits to keep yourself fit and healthy despite your busy schedule?

I try to be disciplined. When I feel like something is not right with my body, I take it as a sign that I have not been exercising regularly.

So, I make it a point to exercise daily. It typically consists of a 5 km morning run followed by some static training to start my day. During the weekends, I try to organise some longer distance runs. I used to participate in overseas marathons. However, due to the pandemic, I turned to virtual marathons.

I have installed this running app where I can participate in many virtual races in a stipulated time and collect badges along the way. The longest run I had participated in was a 300 km - the "Great Wall of China Run" - and I needed to complete it within 40 days! I've also participated in the 42 km "Rio De Janeiro Run" and my most recent race was the "Niagara Falls Run", which was 226 km.

I am looking forward to my next virtual marathon in Yellowstone, which is approximately 250 km. There is some pressure in completing these races in a stipulated time, but I like the challenge.

Lastly, it is also important to have proper sleep. I believe that to be healthy, you need to sleep early and of course, wake up early.



What is your vision for Geylang Serai in the coming years?

Geylang Serai is a unique place. It is culturally rich due to the heritages and religious organisations – such as churches, clans, temples, and mosques. One of my key visions is to create awareness about our uniqueness, by amplifying the interfaith, which my team is working on. Through this knowledge of the multi-cultural history, we want residents to feel happy and be proud of being part of the Geylang Serai community.

My vision is to build a beautiful and conducive living environment where residents can associate themselves with. Despite the estate issues, we can overcome them by building a traditionally strong and vibrant Geylang Serai.

Furthermore, it is my vision that residents in Geylang Serai don't remain status quo. I hope residents can progress and tap onto the many resources which are made available to them in Geylang Serai, such as the Lifelong Learning Institute (LLI) and Wisma Geylang Serai (WGS) to continue learning and stay relevant.

With this vision mapped out, we had created three strategic pillars for Geylang Serai, namely, 'Caring Community', 'Healthy Living', and 'Lifelong Learning'. We had created programmes for residents to engage themselves in and will continue to promote these three pillars to the residents of Geylang Serai.



Mr Mohd Fahmi Aliman was at the launch opening ceremony of Lorong Koo Chye Sheng Hong Temple Association's Temple Celebration 2021. He also recently visited the Church of Our Lady Queen of Peace to learn more about the Catholic Church's rich history. These are part of Mr Fahmi's continuous effort in working closely with the many different religious organisations within the Geylang Serai constituency.



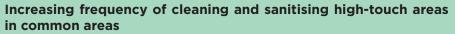
OUR EFFORTS N TACKLING COVID-19

COVID-19 had affected all of us in different ways. and in our bid to do our part to minimise the spread of the virus, the Town Council had carried out or implemented various ways to safeguard the health of our residents.

Although these are unprecedented times, we had also saw many who came forward to appreciate the efforts of our unsung heroes - the cleaners - during the peak of the pandemic.







As part of our efforts to combat the COVID-19 outbreak, our Town Council has implemented various precautionary measures in the estate. This includes regular cleaning and disinfecting high-touch areas in common areas such as, seating facilities, fitness corners, playgrounds, lifts, letterboxes, etc.



Crowd control efforts at markets and hawker centres

To further curb the spread of the virus in Singapore, our Town Council staff were also involved in the crowd control measures at markets and hawker centres.





Antimicrobial coating lift **buttons at HDB estates**

As part of a broad effort to enhance precautionary measures against the spread of COVID-19, our Town Council has applied the antimicrobial coating to all lift buttons at the HDB estates within the Town in May 2021.

This self-disinfecting coating helped to protect against microbial surface contaminants such as the coronavirus that causes COVID-19, and lasts up to 3 months. It is an added layer of protection to the frequent cleaning and disinfecting works during this period.







Implementation of TraceTogether and temperature taking

To support the national efforts of preventing and controlling the transmission of COVID-19 in Singapore, the Town Council had implemented TraceTogether at our offices.

In addition, temperature taking is also required for all visitors to the offices. Our tradesmen are also required to take their temperatures at site before commencement of works.

Appreciation gifts and care packs for cleaners

During the peak of the pandemic, our cleaners worked hard to ensure that the living environment in the neighbourhood is clean and safe for all our residents.

In recognition of their efforts, various community groups, agencies or schools came forward to thank them or presented them with care packs to safeguard their health during the pandemic.

One such community group, Masks Sewn with Love, donated masks to all our cleaners. In addition, schools such as, St. Patrick's School and Victoria School Singapore (in partnership with At-Sunrice GlobalChef Academy), baked sweet treats for the cleaners to appreciate their efforts in keeping our estate clean and safe during the COVID-19 period.









Through everyone's efforts, Singapore has made good progress in keeping community cases and fatality rates low. However, the pandemic is far from over. Let's continue to stay vigilant and practice the following safe distancing measures:



Up to 5 people per group and strictly no intermingling between groups. From 14 June 2021



Wear a mask unless doing strenuous exercises.



Keep 2-metres apart for intense activities.



Throw litter such as used masks or tissues into bins.



Paving the Way to a Cleaner Estate .

Armed with trash bags and tongs, residents of Mountbatten estate gathered on a Saturday morning together with Mr Lim Biow Chuan, MP of Mountbatten SMC, to pick up the litters around the estate. The litter picking on 19 December 2020 was carried out across the Tanjong Rhu and Old Airport Road estates.

It was a heartening sight to see residents - both young and young-at-heart - showing their support in promoting social responsibility to upkeep the cleanliness of their neighbourhood. The residents accumulated bags of recyclables and trash, creating a clear and clean estate in their path.

In this period of the COVID-19 pandemic, our cleaners have been working hard to ensure that our common areas are clean and safe. As such, it is a timely reminder to all our residents to do their part for the environment by disposing their trash properly, and avoid placing bags of trash or discard bulky items around standing bins or in the common areas.



SG Cares Giving Wex @ Kembangan-Chai Chee The SG Cares

Giving Week movement

was held from 1 to 7 December 2020, and it encouraged more to build an inclusive and caring community and sought to make giving part of our daily lives.

This movement was in partnership between the National Volunteer & Philanthropy Centre (NVPC), SG Cares, and the National Council of Social Services (NCSS). They also reached out to the community and commercial partnerships to create various opportunities to give back to society.

Some of the objectives of the SG Cares Giving Week were to promote and build neighborliness, community spirit, and camaraderie in the community. As such, the Kembangan-Chai Chee (K-CC) Social Team collaborated with Marine Parade Town Council to kickstart this special project to show appreciation to the essential workers.

As one of the most essential workers in HDB estates is our cleaners, the K-CC social team, together with MP Mr Tan Chuan-Jin, went around on 6 December 2020 to hand out vouchers to the cleaners, to appreciate their hard work in doing their part to keep the environment clean and the residents safe.







Exploring MacPherson

The MacPherson estate is a perfect blend of old and new. The precinct is one of the oldest residential estate in Singapore, but it has undergone multiple upgrading projects to revitalise the estate. If you took a stroll in the neighbourhood, you will find yourself enjoying the nostalgic, but vibrant charms of this place.

MP Ms Tin Pei Ling and the estate were featured in episode 9 of 邻里来爆料 (Neighbourhood Fixer). In the episode, the viewers were introduced to the unique features of MacPherson, this included the void deck art gallery at Pipit Road, the repainting works at Circuit Road and Pipit Road, the MacPherson Cares app, and its



A 'Mini' Dragon Playground still sits beside Block 53 Pipit Road. It is a smaller version of the Dragon Playground at Toa Payoh Lorong 6 and Ang Mo Kio Avenue 3.

playgrounds was designed by Khor Ean Ghee, an interior designer at HDB



New Repairs and Redecoration works at Blocks 68 - 72 Circuit Road & Blocks 53 and 54 Pipit Road.





Project Gift A Meal and Porridge Distribution in Marine Parade

This Ramadan, MP Dr Tan See Leng joined in some of the efforts give back to the vulnerable residents in Marine Parade. This included Project Gift A Meal organised by Marine Crescent Ville Resident's Committee (RC) and the annual Ramadan Porridge Distribution led by the grassroots.

It was a heartening effort by various grassroots and community groups who came forward to take care of the vulnerable, such as seniors living alone or needy families, in their neighbourhood. Many residents also contributed to the Project Gift A Meal, which allowed the RC to raise enough funds to purchase more than 400 dinner packets for the beneficiaries.

Some also came forward to volunteer to pack and deliver the meals to these residents. The meals were delivered over six days during the fasting month.



MEETING UP WITH RESIDENTS

MP walks are a way to catch up with the residents and learn about their issues, as well as share with them new information in their neighbourhood. In February 2021, MP Mr Edwin Tong visited the residents in Frankel Avenue to share with them about the new bus route that serves the residents of Frankel and Siglap estates.

Many of the residents had requested for a bus service that would bring them directly to the closest MRT station (Kembangan MRT) as well as Parkway Parade. The re-routed bus



service 135 now fulfils both these requests bringing more convenience to the residents.

Aside from sharing this good news, some warmly welcomed MP Mr Edwin Tong into their houses for a chat. Through these interactions, MP Mr Edwin Tong managed to gather feedback and discussed their concerns.



Taking Swift Actions

in Responding to Neighbourhood Emergencies

On 17 October 2020, our cleaner, Mr Sarker Rajib Dey, was alerted to a rubbish chute fire at Blk 403 Serangoon Avenue 1, and acted quickly to extinguish the fire before the Singapore Civil Defence Force (SCDF) could reach the scene. Due to his swift actions, the SCDF has awarded him with the Community First Responder Award on 7 January 2021.

Residents can help to prevent such fires from occurring in their neighbourhood by not disposing flammable items such as paint or kerosene, or lighted materials like cigarette butts, charcoal, etc, into the rubbish chutes.

Rubbish chute fires are minor and can be easily put out. In the event of a rubbish chute fire, residents can also help to extinguish the fire by carrying out the following safe methods:

- Fill and tie a plastic bag filled with water, and drop the bag into the rubbish chute.
- Fill a small pail or scoop with water, and pour it directly into the rubbish chute.

Residents should repeat either one of these steps until there is no more smoke.

Alternatively, residents can also contact the Town Council at Tel: 1800-241 6487 / 1800-287 6530.





SERVICE & CONSERVANCY CHARGES (S&CC) REBATE FOR FY2021

As part of Budget 2021, the Government will provide eligible Singaporean households with S&CC rebates of 1.5 to 3.5 months, depending on their flat type.

Eligibility for S&CC Rebates:



There must be at least one Singapore citizen lessee or occupier in the flat;



The lessee(s) and essential occupier(s) of the flat do not own or have any interest in a private property; and



The lessee(s) have not sublet the entire flat.

HDB Flat Type	No. of months of S&CC Rebate in FY2021				
	April 2021	July 2021	October 2021	January 2022	Total fo
1- and 2-room	1	1	1	0.5	3.5

3- and 4-room 0.5 0.5 0.5 2.5 0.5 0.5 2.0 5-room 0.5 0.5 Executive / 0.5 0.5 0.5 1.5 **Multi-Generation**

Residents who have any queries regarding their account or eligibility for S&CC rebates, may wish to contact us for more details.

= Catching up with the MPs



Bringing you some of the latest highlights from the Facebook pages of the MPs that you may have missed. Get up to speed on the community happenings through the writings of the MPs in this series. Be sure to follow them on Facebook to continue to be in the know!



Mr Tan Chuan-Jin

www.facebook.com/TanChuanJinl/

A few memories of my visit to Lengkong Tiga and Empat in Kembangan estate. This May will be my 10th year in public service as MP for Kembangan-Chai Chee and it has been really meaningful to grow with your residents. We try to improve their environment where we can, troubleshoot issues that crop up, help create opportunities for more to interact with each other and of course, their inputs, views and feedback remain critical for us to feed that back to the policy making process. [...]

Always, always grateful for their warmth and hospitality...and friendship! Thank you!

Appreciative too for my NC volunteers and my community colleagues who also take the opportunity to touch base with residents! Kumsiaz! Stay safe everyone!. "



On 7 March 2021, MP Mr Tan Chuan-Jin reflects on his 10th year as MP for Marine Parade GRC (Kembangan-Chai Chee). He shared a series of photos from his recent house visits to Lengkong Tiga and Empat. He took the opportunity to give thanks to the volunteers and the residents for allowing him to connect with them.



Dr Tan See Leng

www.facebook.com/DrTanSeeLeng

Dr Tan See Leng shared a sneak preview of the Mock Up Flat Exhibits of what residents living at Joo Chiat Complex can look forward to at its upcoming Home Improvement Programme (HIP) later this year.



ff The residential blocks of Joo Chiat Complex will be offered Home Improvement Programme (HIP)! Residents will be receiving news of polling for the HIP in a few months, and will get to view the proposed improvement works at Housing & Development Board's Mock Up Flat Exhibit.

Had a sneak preview of the mock up and was shown a number of improvement items, including the retractable clothes drying rack which will be more convenient and safer for residents, especially seniors.

In the meantime, we've been working on implementing a number of initiatives to address municipal issues raised in recent months. "

(The items in my photos are for illustration purposes, and might be different from what's offered at our HIP.)



Mr Lim Biow Chuan

www.facebook.com/limbiowchuan

On 6 March 2021, Mr Lim Biow Chuan joined volunteers for litter picking to keep the area clean, and shared some photos of the event on his page.

🜈 2021 March 6 – Litter picking at Meyer Road area. Walked down Peach Garden and Jalan Seaview with the volunteers to keep the community environment clean. 55







Mr Seah Kian Peng

On 7 March 2021, Mr Seah Kian Peng shared one of his encounters with various residents during his weekend walkabout. He took this opportunity to thank them for their continuous partnership in building a caring community.

Sunday walkabout - a chance for me to meet different residents in their daily going on. Today, there was feedback on carpark handicap lots, public toilet facilities, injury (and compensation due to) a resident sustained whilst on a bus journey, [...] and also expressions of appreciation for some cases that we were able to assist residents on. As for this resident, she was on her way home having bought the wanton noodles for her family for lunch. Happy Sunday all. 33





Ms Tin Pei Ling

www.facebook.com/tinpeiling.official

Connecting with seniors residing in MacPherson to wish them Happy Chinese New Year, Ms Tin Pei Ling reflects upon the essence of ageing well. She shared some of the photos during her visits.



 $oxedsymbol{arGamma}$ Smiles & connection. Sometimes, I wonder how I would feel when I grow old. I think I would love to feel that I'm not forgotten, that I can still smile and laugh with people I care about. And so, we continue to carry out our MacPherson Welfare Day every year, to bless our seniors with angbaos, oranges and blessing packs (福包 with daily essentials). This year, we have to do it differently and over the past 8 days. We went door to door to deliver our well wishes to over 600 MacPherson seniors.

Reconnecting with them and seeing their smiles were a great feeling! 🧦



r Mohd Fahmi Aliman

www.facebook.com/fahmialimansg

Mr Fahmi shared some photos taken with Eunos Crescent residents at a COVID-19 vaccination dialogue. In his Facebook post, he encouraged those medically eligible to be vaccinated. He shared that vaccination is essential for us to go back to normalcy.

ff Had a fruitful dialogue yesterday afternoon with our Eunos Crescent residents together with Adjunct Associate Professor Eugene Shum from Changi General Hospital to address concerns and worries regarding the COVID-19 Vaccination.



Vaccination is a critical shield to protect not just ourselves, but also our loved ones against COVID-19. It is a key enabler to allow us to return to normalcy. Even though the COVID-19 vaccination is voluntary, I strongly encourage everyone who is medically eligible to get vaccinated when the vaccine is offered to you. Thank you, Professor Eugene, for joining us this afternoon to address medical gueries from our residents. Meanwhile, hope that everyone continues to stay safe and healthy! 🚄 🤧





Mr Edwin Tong

www.facebook.com/edwintongSC

Mr Edwin Tong shared about his time during his house visit to Telok Kurau estate. In this post, he shared some positive feedback from residents about the 8 pax restriction during the Chinese New Year visitation.



ff [A Breezy Afternoon]

Enjoyed some cool weather as I visited residents in the Telok Kurau estate

Caught up with many familiar faces, chatted about CNY. Many seniors told me that one good thing about the 8 pax restriction is that, whilst they have no large-scale reunions, they get more individual family visits spread across the whole period of CNY. A silver lining!



Quiz Regulations:

 Complete the quiz and submit the official entry form by 31 August 2021 to:

Marine Parade Town Council PR Department 50 Marine Terrace #01-265 Singapore 440050

- 10 winners will be selected via ballot and stand to win a mystery gift each.
- Each household is allowed to send in only ONE entry.
- Only residents within the Marine Parade Town are eligible to participate.
- Please bring your identity card for proof of residency when you claim your prize.
- The judges' decision is final and no correspondence will be entertained.

Dear Residents, please answer the following questions accordingly and send us your answers to stand a chance to win a mystery gift!

Pillars set out by Mr Fahmi for Geylang Serai.

a. Caring Community,

b. Geylang Serai N

Healthy Living, and

Watch Group, G

Lifelong Learning

 b. Geylang Serai Neighbourhood Watch Group, Car-Free Town, and EduCare@Geylang Serai

In the article "Up Close with Mr Mohd Fahmi Aliman", select the correct three (3) Strategic

 We Love Geylang Serai, Eco-Friendly Town, and Cycling Hub

Your Answer:

2	Identify three (3) efforts implemented by Marine Parade Tow	n Council in tackling COVID-19
	1.	
	2	
	3.	

In the article "Exploring MacPherson", select the correct playground you would see if you visit Block 53 Pipit Road.

a. Giant watermelon slide

b. Mini Dragon playground

c. Bumboat playground

Your Answer:

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Name:					
Resident Address:					
Contact No.:	Identification No.:				

*Last 3 digits and alphabet

By submitting this entry form, you acknowledge and agree to the terms as set out in the PDPA policy of Marine Parade Town Council at www.mptc.org.sg ("Policy"), as amended from time to time, and for us to collect and use such personal data in accordance with the Policy and any applicable laws, regulations and/or guidelines.

Compliments

Ms Toon wrote in to express her appreciation to our Senior Admin Assistant, Ms Faridah Bte Kayat for the assistance rendered to her request.

I am new resident in Marine Parade and I called many times to Marine Parade Town Council for a few enquiries. I was and I am so fortunate to be attended by Faridah. Faridah is very knowledgeable, full of patience, friendly and the most important part is she always tries to put the caller in her shoes. She is professional and is also an [asset] to our society. Great thanks to Marine Parade Town Council and Ms Faridah.

Love! Sharon Toon

Ms Loh took the time to let us know of her appreciation of the efficiency of our Property Officer, Mr Abdul Rahman on her feedback.

I wish to [put] on record my deep appreciation and thanks to Mr Abdul Rahman who has displayed a strong sense of dedication in his role as Property Officer, in charge of my block at Marine Terrace.

Mr Abdul Rahman is not only very efficient, courteous, and helpful, but has even gone that extra mile in creating a clean and conducive living environment for us residents living here. For example, having the cracked common corridor wall next to my flat repaired promptly due to wear and tear before it deteriorates further, owing to MRT construction works being undertaken nearby, [despite] his other duties.

In doing so, Mr Rahman has impressed me that he is trying his best to render excellent service whenever possible, and I have no doubt that he will excel in his career and I wish him every success in his endeavour.

Thank you once again, Mr Abdul Rahman for a job well done! CONGRATULATIONS!

Yours faithfully, Lilian Loh A resident wrote in to express her gratitude for the efforts and services rendered by our conservancy workers of her estate.

I am writing this letter to compliment a cleaner who has shown outstanding service beyond his job responsibilities.

The incident happened on 21 February 2021, Sunday at 12.40pm at Blk 18D Circuit Road. When I was throwing rubbish in the rubbish chute, my bunch of keys accidentally went into the rubbish chute together with the rubbish. Immediately, I called Marine Parade Town Council and reported my situation. After about 15 to 20 minutes, the cleaner wearing black shirt came to open the rubbish collection point on the first floor. He tried his best to search for my keys for about an hour but to no avail. He then looked for his colleagues, another 2 cleaners in yellow shirts to help. For the next 45 minutes, they churned out the rubbish in small batches into the green rubbish cart and finally found my keys.

I am grateful to the hard and tedious work they have done in order to find my bunch of keys out of those big heaps of dirty and smelly rubbish, especially on a Sunday.

Hereby, I would like to extend my thanks and sincere gratitude to the cleaner in black shirt as his efforts and attitude of going this extra mile to help me has totally amazed me.

Thank you, and I really appreciate their help in this incident. At the same time, thank you for having them in my neighbourhood, making our environment clean and green to live in.

Resident from Block 18D Circuit Road



5 WORK **ETHICS** TO DISPLAY AT **AN INTERVIEW**

What is a good work ethic and how do employers evaluate this during an interview? Here's how you can show that you possess these traits.



Work ethics are a set of moral principles that displays how an employee performs his/her job. To understand your work ethics, employers often pose behaviour questions, such as "tell me about a time you made a mistake" or "share about a time you tried to solve a conflict".

So, what are these desirable traits that employers tend to look out for? We look at 5 key ones and how best to showcase them in your interview.



Reliability

This means you can be trusted to deliver high-quality work punctually.



Think about a time you worked on a complicated task with no guidance, or rectified issues in the absence of the person incharge.



Cooperation

Employers are looking for candidates who can work with others easily, despite differences.

Share an experience when you had to work with a new team, or worked with colleagues of all ages, seniority levels and/or backgrounds on a project.



Professionalism

Being professional means displaying proper workplace etiquette in all communication and tasks.

Interview tip

Talk about when you addressed a difficult client, or guided new hires on work responsibilities and expectations.



Discipline

This underpins one's resilience, commitment and dedication to perform at work.

Interview tip

Discuss about a time you took initiative to develop new skills at work, or managed work assignments alongside the demands of family well.



Respect

Being respectful means treating them fairly, listen to opposing views and shy away from gossip.

Interview tip

Think about an experience when you welcomed diverse perspectives from others in a team project, or organised work schedules to allow team members a good work-life balance.

Seeking employment help? Visit go.gov.sg/careeradvice-tc to register your interest to meet with a Careers Connect officer from Workforce Singapore (WSG) and find out more about our programmes and services.

WSG also regularly organises career-related programmes and workshops to help with your employment needs. Find out more at https://wsgevents2021a.glideapp.io/







MEET THE PEOPLE SESSIONS



MARINE PARADE GRC BRADDELL HEIGHTS

MR SEAH KIAN PENG

Place: Blk 246

Serangoon Ave 3 #01-216 S(550246)

Date: Every Monday Time: From 7.30pm Tel: 6281 1050

Email: braddell.heights.mps@

pap.org.sg



MARINE PARADE GRC GEYLANG SERAI

MR MOHD FAHMI ALIMAN

Eunos Crescent #01-2737 S(400011) Date: Every Tuesday (Except 5th Tuesday & Public Holiday) Time: From 7.30pm



MARINE PARADE GRC KEMBANGAN CHAI CHEE

MR TAN CHUAN-JIN

Place: Blk 35

Chai Chee Ave #01-260 S(461035)

Date: Every Monday(Except 5th

Monday & Public Holiday)

Time: From 8.00pm WhatsApp: 9883 5739

Email: tanchuanjin@mptc.org.sg



MACPHERSON SMC

MS TIN PEI LING

Place: Blk 108 Aljunied Crescent

#01-36 S(380108)
Date: 1st & 2nd Monday (Except Eve

& Public Holiday)

Time: From 8.00pm Tel: 6842 6979

Place: Blk 54 Pipit Road

#01-52 S(370054)

Date: 3rd & 4th or 5th Monday (Except Eve & Public Holiday)

Time: From 8:00pm

Tel: 6741 5006

SMS: 8463 2408 Email: tinpeiling@gmail.com



MARINE PARADE

DR TAN SEE LENG

Place: Blk 46

Date : Every Wednesday Time : From 7.30pm Tel : 6442 6945 SMS : 9045 5801



MOUNTBATTEN

MR LIM BIOW CHUAN

Place: Blk 51

Old Airport Road #02-01 S(390051)

Date: Every Tuesday

Time : From 8.00pm

Tel: 6344 9034 SMS / WhatsApp: 8499 2184

Email: mountbatten@pap.org.sg

lbclaw01@gmail.com



MARINE PARADE GRC JOO CHIAT

MR EDWIN TONG CHUN FAI

Place: No. 15 Lor K Telok Kurau S(425611)

Date: Every Monday (Except Eve & Public Holiday)

Time: From 7.30pm

Tel : 6346 0121

Email: edwintongchunfai@



Block 50 Marine Terrace #01-265 Singapore 440050 Tel: 6241 6044

Toll-free line: 1800-241 6487

Fax: 6444 0919

Block 266 Serangoon Central Drive

#03-251 Singapore 550266

Tel: 6282 0551

Toll-free line: 1800-287 6530

Fax: 6382 0853

After office hours, please contact our 24-hour Essential Maintenance Service Unit (EMSU) hotline at Tel: 1800-325 8888

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